MICHAEL HENNESSEE

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Summary

Senior Systems Administrator with expertise in cloud migrations and enterprise infrastructure design. Successfully architected migrations to Microsoft 365 and Azure, implemented modern endpoint management with Intune, and designed secure network infrastructure for new headquarters. Provides technical leadership across infrastructure, networking, security, and endpoint operations.

Skills

- Cloud & Infrastructure: Azure, Microsoft 365, Hybrid Architecture, AD/Entra, DNS
- Networking & Security: Fortinet, Firewalls, VPNs, VLANs, MFA, Pen Testing, DR Planning
- Network architecture
- Endpoint & Device Management: Intune, Windows Autopilot, PDQ, Mobile Device Management
- Backup & Patch Management: Cove Backup, Veeam, Azure Snapshots, Azure Update Manager
- Collaboration & UC: Microsoft Teams Voice, Exchange Online, SharePoint Online
- Automation & AI: Azure OpenAI, Copilot, AI Chatbots, Compliance & Data Process Automation

Experience

Ohio Capital Corporation for Housing | Columbus, OH
System Administrator
10/2015 - 02/2026

- Owned and managed the organization's hybrid IT environment, serving as the primary technical authority across cloud, on-prem infrastructure, networking, cybersecurity, endpoint management, and operational continuity.
- Led enterprise cloud transformation, migrating from on-prem Exchange and server workloads to Microsoft 365 and Azure, architecting secure hybrid infrastructure including WAF, site-to-site VPN, and identity modernization.
- Designed and deployed complete network infrastructure for new headquarters, implementing high-availability Fortinet firewalls, VLAN segmentation, secure wireless, and full server migration.
- Strengthened security and governance by implementing Conditional Access, MFA, Microsoft Defender, automated patching, backup modernization, and leading penetration testing and disaster recovery exercises, including deployment of Horizon3.ai platform.
- Drove modernization and innovation through AI initiatives, including Copilot rollout, compliance-focused AI chatbot development, and Azure OpenAI automation for structured document data extraction.

Ashland Inc | Dublin, OH
Tier III Application Support
05/2013 - 05/2015

- Served as primary escalation resource for complex technical issues unresolved by Level 1 and 2 support teams, ensuring timely resolution of high-impact incidents.
- Supported enterprise applications including Lotus Notes, Office 365, SAP, Cisco VPN, MobileIron, SCCM, and network printing systems.
- Led research and resolution of company-wide software compatibility issues during Windows 7 migration initiative.

Certifications & Licenses

Microsoft Certified: Azure Fundamentals (AZ-900) – Active

Microsoft 365 Certified: Fundamentals (MS-900) – Active

Microsoft 365 Certified: Teams Administrator Associate – Previously Certified

Microsoft 365 Certified: Teams Support Engineer Specialty – Previously Certified